

RadioBoss Equipment Rental Agreement

RadioBoss can handle all of your equipment rental needs. Our commercial duty lines of RadioBoss radios and accessories are perfect for any event with short or long-distance communication needs. We ship your rental order to arrive at least one day in advance of your rental period start date. Entering into a rental agreement means you agree to these conditions:

1. END OF RENTAL – RETURN TIME ALLOWANCE: Product must be sent back to RadioBoss, 28 Baiting Place Road, Farmingdale, NY 11735. *Ship rental product within 5 business days of the rental end date and e-mail tracking info to sales@radioboss.com.* Starting on the 6th business day (and each week thereafter), if a shipment hasn't been submitted to a shipping carrier, your credit card will be charged a 1-week rental fee for each item that hasn't been returned. Fees will occur on a continual basis until rental items are returned. Lost products will be dealt with using separate fees.

2. DAMAGE / DESTROYED PRODUCT: All items returned will be inspected for damage that may have occurred during your rental period. Regular wear on rental products will be accepted without penalty, however, physical damage to rental two-way radios resulting from negligence, unauthorized modification or natural disaster may result in a repair fee up to \$99 (depending on models rented) per unit at the discretion of RadioBoss. Damage to any other rented items will result in fees (accessories, PA system, callbox, base station, repeater, etc.).

3. LOST PRODUCT: Please inform us of any lost or missing product within the first 5 business days after rental end date and continue to return the remainder of your product during the normal return time allowance. Lost product will cost you an additional fee equal to the normal retail value as if you were to buy a new radio, accessory, etc. Items declared as lost may or may not receive a partial refund of the additional fee charged if found later -- at the discretion of RadioBoss. Theft of these items while in your possession will be considered lost product.

4. RETURN ORIGINAL PACKAGING: Rented items must be protected in the package during the return to RadioBoss so please save the box and bags/bubble sleeves that items arrive in so you can send your items back with the same care we used to send to you. Earpieces and headsets must be placed back in their individual bags to avoid a tangle of wires. Any earpiece of headset not returned in its original packaging will incur a fee of \$3 per unit.

5. CREDIT CARD FOR INCIDENTALS: Regardless of your original payment method, RadioBoss requires a credit card on file in case of incidentals and fees incurred. *Please issue your valid credit card information here:*

Credit Card # _____ Name on Card: _____

Expiration (mm/yy): _____ Security Code (3 digits Visa/MC or 4 digits AMEX): _____

Billing Address of Card (street, city, state, zip): _____

I have read and understand all conditions detailed above in this equipment rental agreement:

(Print Name - Authorized Representative)

(Sign Name)

Date: _____

LEASE PERIOD: ____/____/____ to ____/____/____

Company: _____

E-Mail: _____

Phone: _____

Rentals by RadioBoss - Farmingdale NY, ph: 516-694-6000